

Learning & Development

Your employees are your greatest asset. But do they have the necessary skills to meet the challenges your business will face in the future?

For over 30 years, CCA has used its blend of behavioral insight, business experience, and adult learning to develop your workforce into its full potential. We provide your supervisors, managers, and employees with the educational tools needed to succeed in your organization. We cover a wide array of topics, from workplace effectiveness and management skills through HR compliance and risk mitigation.

Methodology

CCA's training programs leverage group exercises, role play, discussions, and other activities to practice new skills and reinforce learning. By using exercises and business cases that closely resemble participants' own working conditions, we make it easy to apply their learning to the job.

Expertise

Our consulting team possesses the skills and expertise necessary to identify your organization's unique needs — and tailor a solution specifically for you. We don't provide a one size fits all approach. We customize each project to fit your objectives.

Delivery

We customize the delivery of trainings as carefully as we customize the program's content — all to suit the particular needs of your organization. We offer trainings around the clock, at your location or ours, or online via our virtual learning platform.

CCA offers Learning Modules in the following areas:

- Workplace Effectiveness
- Manager Development
- HR Compliance/Risk Mitigation

Your HR needs aren't one dimensional. Neither are our solutions. Our multifaceted approach ensures we see the big picture, enabling us to provide the best solution to maximize your workforce potential. For over thirty years, CCA has delivered premier, customized solutions to over 250 national and international clients.

CCA's Learning Modules include:

Workplace Effectiveness	Manager Development	HR Compliance/Risk Mitigation
<ul style="list-style-type: none"> • Communication Skills • Working Remotely • Stress Management • Conflict Resolution • Time Management • Team-building • Emotional Intelligence • Cultivating Resiliency • Problem-solving 	<ul style="list-style-type: none"> • Management Essentials (3-part series) • Performance Management • Feedback • Delegation • Employee Engagement • Leveraging Generational Differences • Managing through Change • Managing Remote Workers 	<ul style="list-style-type: none"> • Harassment Prevention • Employment Interviewing • Diversity & Inclusion • Unconscious Bias • Substance Use in the Workplace • Workplace Violence <ul style="list-style-type: none"> – De-escalating Conflict – Violence Prevention • Mental Health Issues in the Workplace