

Core EAP Features

Multiple Access Points

- 24/7 toll-free access to licensed counselors
- LiveConnect (online chat)
- Email
- CCA@YourService
- Mobile App

Unlimited work-life and daily living resources

- Information, counseling, and referral to pre-screened
- Resources with confirmed availability
- Childcare
- Education
- Adult and elder care
- Daily living - chores, travel, home repair, pet care, etc.
- Financial and legal
- Health and wellness

Unlimited eap services

- Telephonic consultation
- In-person assessment
- Short-term counseling
- Referrals to long-term or specialized counseling

CCA program overviews

(onsite or webinar)

- Employee orientations
- Manager and hr training

Wellness seminars

Over 150 topics
(onsite or webinar)

My CCA online:

state-of-the-art, interactive member and management website

Benefit connect:

Integrated platform for cross-referral to other company benefits

Account management

Dedicated account team, available 24/7, responsible for all program services, including implementation, utilization reporting, and promotion

Crisis management

- Immediate crisis consultation
- Onsite and virtual critical incident response
- Onsite and virtual grief groups
- Assessment and stabilization of at-risk employees

Unlimited management consultations and referrals

24/7 assistance for hr and managers. Guidance on employee and organizational issues:


- Mental health
- Performance problems
- Conflict
- Substance abuse
- Regulatory compliance
- Harassment of bullying
- Sensitive employee situations
- Threats of violence
- Organizational change



CCA has been a leading EAP provider since 1984. Through a broad range of experience, CCA has developed a unique approach that goes beyond traditional EAP.

ADDITIONAL SERVICES

- CCA & Ginger Integrated EAP
- Dedicated onsite counselor
- Global EAP and Work-Life
- Executive Coaching
- DOT/SAP services
- COVID support
- DE&I consultation and services
- Adaptive learning programs
- Behavioral health diagnostic

 212-686-6827

 www.ccainc.com

 cca@ccainc.com

 LinkedIn

